



# CAREER EXECUTIVE ASSIGNMENT



California State Government supports equal opportunity to all regardless of race, color, creed, national origin, ancestry, gender, marital status, disability, religious or political affiliation, age, or sexual orientation. It is an objective of the State of California to achieve a drug-free work place. Any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service, and the special trust placed in public servants.

POSITION TITLE	<b>Division Chief, Medi-Cal Operations Division</b>
	<b>C. E. A. Level 3</b>
SALARY RANGE	\$7648 - \$8432 per month
FINAL FILE DATE	June 4, 2004
	<b>Filing period extended to: June 18, 2004</b>

## DUTIES AND RESPONSIBILITIES:

Under the general direction of the Deputy Director of Medical Care Services, the Division Chief, Medi-Cal Operations Division is responsible for planning, organizing, and directing activities of the Medi-Cal Operations Division. In this role, the Chief manages approximately 560 employees in four major Branches, including the statewide activities and responsibilities of six Medi-Cal field offices and two Pharmacy Units which are located throughout California. The Division Chief is responsible for the operational activities of the Field Operations Support Branch, Home and Community-Base Services Branch, Southern Field Operations Branch, and the Northern Field Operations Branch. The Division Chief is the primary liaison between the Department and the California Medical Assistance Commission (CMAC). The Division Chief works closely with various counties, Medi-Cal providers, beneficiaries, the media, and the Legislature regarding Medi-Cal utilization control by issuing prior authorization for Medi-Cal services through statewide field offices. The Division Chief represents the Department in contact with public and private organizations, medical associations, a variety of medical providers and suppliers, and the Federal Government. The Division Chief reviews legislation and legislative analyses, and advises the Deputy Director regarding the impact of legislation on the Division's programs, health industry professional associations, and DHS program components.

## EXAMINATION INFORMATION:

The examination process will consist of an application and Statement of Qualifications screening committee. All interested applicants must file a Standard State Application (STD. 678), a resume, and a Statement of Qualifications. All applications/resumes must include "to" and "from" dates (month/day/year.) The screening committee will compare each applicant's qualifications for the position against specific job-related evaluation criteria developed from the minimum qualifications, desirable qualifications, and desirable characteristics. Should the screening committee deem it necessary, interviews may be conducted with the most qualified applicants. (Reference checks may be conducted on those candidates.) Interviews may not be conducted if the Department finds them unnecessary to make a final selection. If candidates are invited for an interview, they may be asked to perform a writing activity. All candidates will be notified in writing of the results of this examination.

The results of this examination will be used only to fill the position of Division Chief, Medi-Cal Operations Division.

## MINIMUM QUALIFICATIONS:

Applicants must meet the following minimum qualifications to compete in this CEA examination:

Either I

Must be a civil service employee with permanent civil service status.

Or II

Must be a current or former employee of the Legislature for two or more consecutive years as defined in Government Code, Section 18990.

Or III

Must be a nonelected exempt employee of the Executive Branch for two or more consecutive years (excluding those positions for which salaries are set by statute) as defined in Government Code, Section 18992.

And

Candidates must have the ability to perform high administrative and policy influencing functions effectively. Such overall ability requires possession of specific knowledge and abilities listed below. These knowledge and abilities are expected to be obtained from broad administrative or program manager experience with substantial participation in the formulation, operation, and/or evaluation of program policies. (Experience may have been paid or volunteer, and may have been in State service, other government setting, or in a private organization.)

**Division Chief, Medi-Cal Operations Division**  
**CEA Level 3**

Bulletin Release: **May 21, 2004**  
Final Filing Date: **June 4, 2004**  
Filing Period Extended to: **June 18, 2004**

**KNOWLEDGE OF:**

- The organization and functions of California State government including the organization and practices of the Legislature and the Executive Branch.
- Principles, practices, and trends of public administration, organization, and management.
- Techniques of organizing and motivating groups.
- Program development and evaluation.
- Methods of administrative problem solving.
- Principles and practices of policy formulation and development.
- Personnel management techniques.
- The Department's equal employment opportunity objectives and a manager's role in equal employment opportunity.

**ABILITY TO:**

- Plan, organize, and direct the work of multidisciplinary professionals and administrative staff.
- Integrate the activities of a diverse staff to attain common goals.
- Gain the confidence and support of top-level administrators and advise them on a wide range of administrative matters.
- Develop cooperative working relationships with the public and people at all levels of government.
- Apply the principles and objectives of effective public administration and use of proper administration procedures in furthering these objectives.
- Use well developed management skills to lead, motivate, and develop staff.
- Advise, consult, and work cooperatively with departmental staff.
- Effectively contribute to the Department's equal employment opportunity objectives.

In addition to the minimum knowledge and ability, applications will be screened on the basis of the following desired qualifications and characteristics.

**DESIRABLE QUALIFICATIONS:**

- The ability to manage a large organization with multiple field offices.
- Broad administrative management experience, which has included substantial participation in the formulation, operation and/or evaluation of program, fiscal, and/or personnel management policies.
- Demonstrated leadership and extensive experience in program management and team building.
- The ability to manage a multi-disciplinary organization.
- The ability to work successfully with persons at high levels of government, private health care organizations, and industry associations.
- The ability to analyze complex program implementation problems and develop effective courses of action to solve them. The ability to serve as a leader in implementing statewide health care reform.
- Experience in the health field, with thorough knowledge of managed care, health care financing, and economics.
- Comprehensive knowledge of public health trends and the Medi-Cal Program.

**DESIRABLE CHARACTERISTICS:**

Creativity and Innovation – Applies new ways of thinking. Has the ability to solve problems, create new ideas, and develop new approaches to achieve the Department's mission.

Vision - Understands the context and mission of the Department both internal and external. Has an awareness of the Department's critical issues, anticipates and influences the future. Has the ability to organize for success; understands how to facilitate functional needs and structure to achieve strategic plans.

Credibility and Integrity – Understands internal and external customers and has a true desire to build credibility. Has a personal compass composed of clear principles and the flexibility to balance between literal adherence to rules and the use of policy as a guide. Has the ability to make decisions and be accountable for those decisions.

Teamwork - Cooperates to achieve the Department's mission, goals, and values and encourages diversity of opinions. Has the ability to enhance his/her own ability and the ability of others to contribute.

Communication – Has a clear expression of ideas, thoughts and expectations and is an active and empathic listener. Understands that people process information differently; takes initiative to build relationships; understands cultural differences.

Staff Development - Recognizes that people are the Department's most valuable resource. Can identify and define needs of the Department, attract appropriate candidates, evaluate, and select the most qualified. Takes the time to develop and encourage staff to achieve their true potential.

In addition, to best serve both our internal and external customers, it is important that our management team understands and is sensitive to the diversity of the people we serve. The composition of our management team should also reflect diversity.

**STATEMENT OF QUALIFICATIONS:**

In addition to the Standard State Application (STD. 678), all interested applicants are **required** to submit a Statement of Qualifications with specific information on how his/her background, knowledge, skills, and abilities meet the minimum qualifications, desirable qualifications, and desirable characteristics. This Statement of Qualifications must discuss the following critical factors:

1. Describe your leadership ability including techniques of organizing and motivating groups and/or employees, and your ability to deal effectively with a variety of individuals, organizations, state agencies, and local governments.
2. Describe your ability and experience in planning, organizing, and directing the work of multidisciplinary professional and administrative staff.
3. Describe your knowledge of the principles and practices of public administration, organization, and management. Include in your response experience in developing health policies and programs.
4. Describe your knowledge of and experience with the California legislative and budgetary processes, State control agencies, and other governmental entities that are necessary for effective program implementation.
5. Describe an experience that demonstrates your ability to analyze complex problems and recommend effective courses of action.
6. Describe your experience in the health care field.

**FILING INSTRUCTIONS:**

All interested applicants must submit two copies of the Standard State Application (Form STD 678), resume and Statement of Qualifications in person or by mail to: Department of Health Services, Selection Unit, 1501 Capitol Avenue, Suite 71.1501, MS 1301, P.O. Box 997411, Sacramento, CA 95899-7411, Attn: Lisa Jeffers.

**APPLICATIONS RECEIVED WITHOUT THE STATEMENT OF QUALIFICATIONS WILL NOT BE ACCEPTED.** Applications postmarked, personally delivered or received via interoffice mail after 5:00 PM on the final filing date of June 4, 2004, will not be accepted.

**ADDITIONAL INFORMATION:**

- Questions regarding the examination process should be directed to Lisa Jeffers at [ljeffers@dhs.ca.gov](mailto:ljeffers@dhs.ca.gov) or at (916) 552-8341.
- Questions regarding the position should be directed to Debbie Shepherd-Juch at [dshephe1@dhs.ca.gov](mailto:dshephe1@dhs.ca.gov) or at (916) 440-7804.

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